

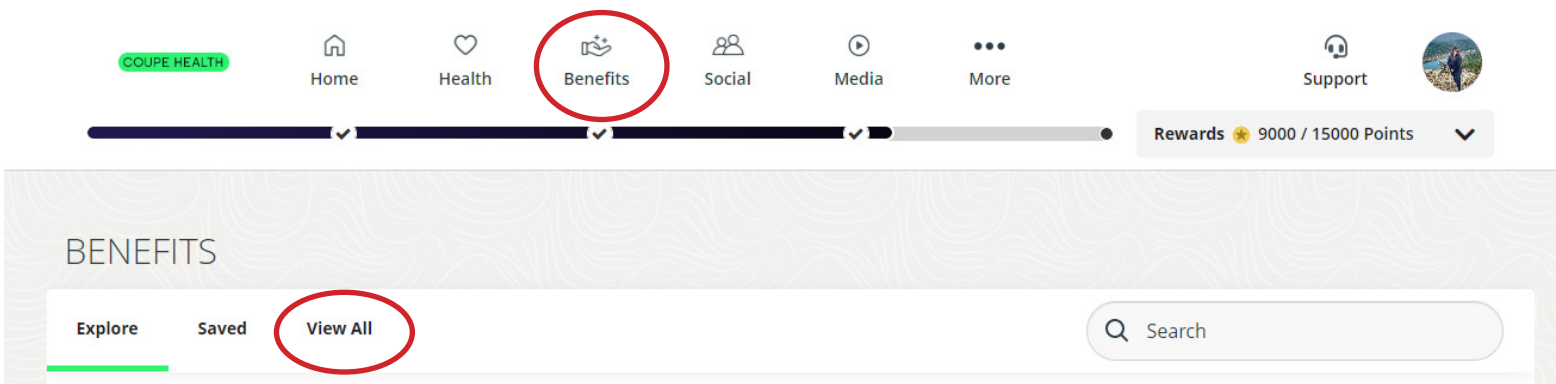


How to Set up Your **Payment** Account

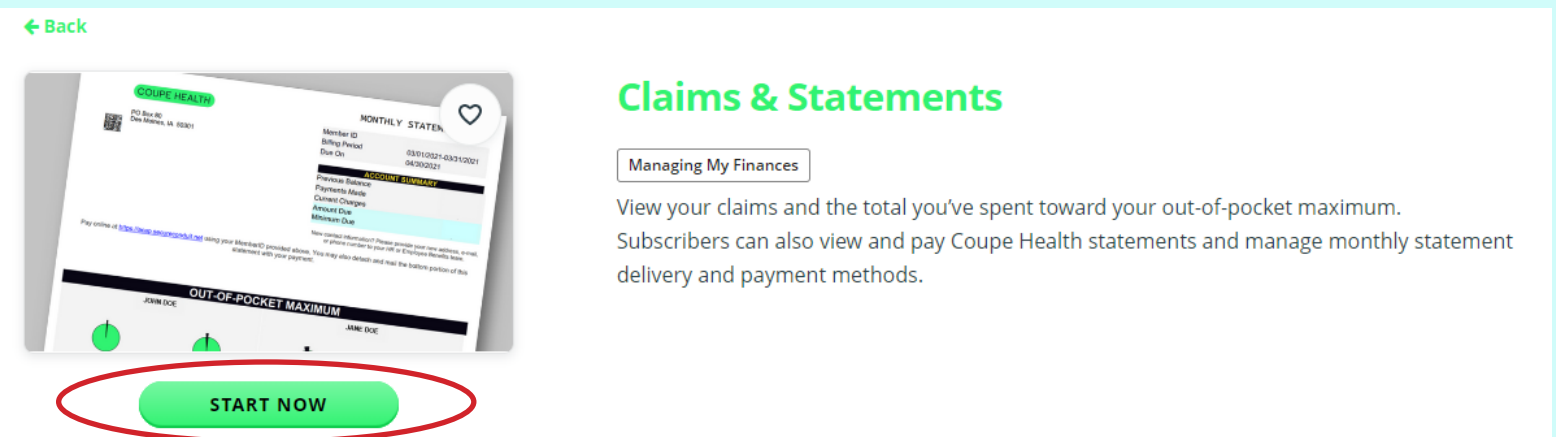
COUPE HEALTH

To Protect the integrity of your account and meet the requirements for no credit-check, interest-free financing, Coupe Health requires that you participate in an automatic payment protection program to pay your minimum amount due on your monthly statement. The payment protection program turns on as soon as your monthly statement shows a balance due.

1 Log into the Coupe Health member portal. Select 'Benefits' and click on 'View All'.

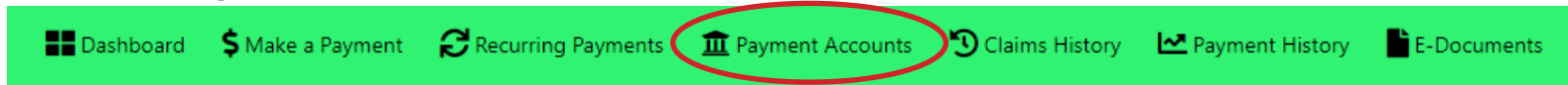


2 Click the tab that says 'Claims & Statements' to access your dashboard. Then click 'START NOW'.

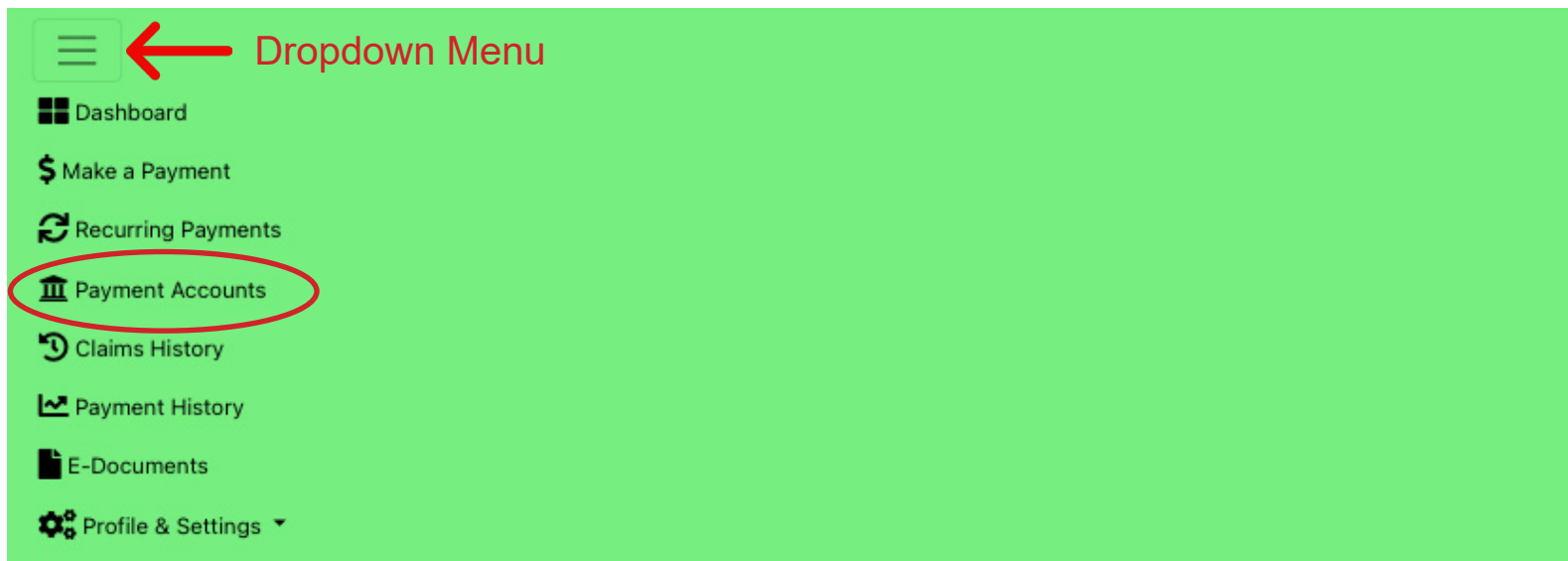


3 Click on the 'Payment Accounts' tab on the top of the desktop or in the dropdown menu on the left side of the app.

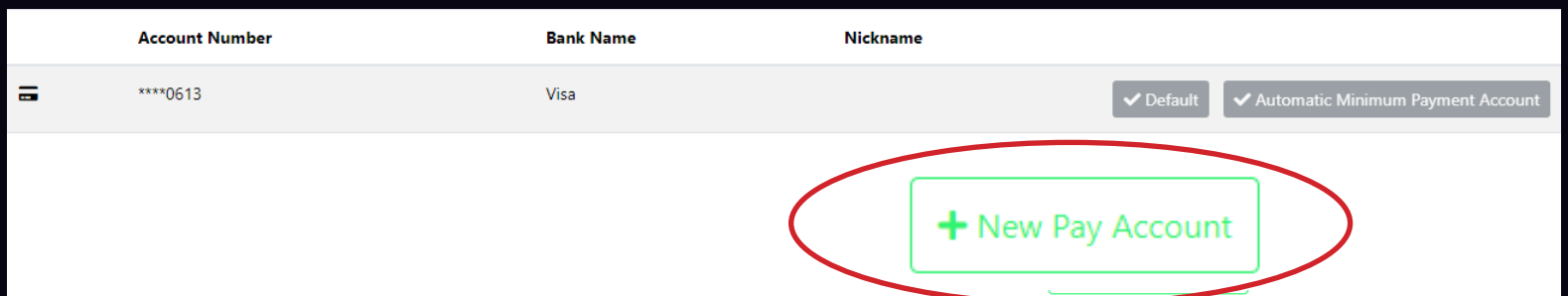
Desktop



Mobile



4 Click the "New Pay Account" button.



5

Complete the fields with your bank account, HSA/FSA, or card information then press the 'Add' button.

The screenshot shows a 'New Account' form with a close button (X) in the top right corner. At the top, there are two tabs: 'Bank Account' (selected) and 'Debit/Credit Card'. Below the tabs are four input fields: 'Routing Number', 'Account Number', 'Name on Account', and 'Nickname'. Each of these fields has a small question mark icon to its right. Under the 'Account Type' section, there are three buttons: 'Checkings' (selected), 'Savings', and 'Personal'. To the right of these buttons is a checkbox labeled 'Set as Default'. At the bottom right of the form, there is a green button with a white plus sign and the text '+ Add', which is circled in red.

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Then choose your auto-pay option. This can be changed at any point in time.

The screenshot shows three rounded rectangular buttons arranged horizontally. From left to right, they are: 'AUTO-PAY MINIMUM DUE', 'AUTO-PAY MAXIMUM DUE', and 'PAY ON YOUR OWN SCHEDULE'. All buttons are green with white text.

Payments are due at the end of each month. If your minimum payment is not received by the due date, we will charge your preferred payment account on file for the minimum amount due on the following day. If you choose auto-pay, we will charge your account for the amount you selected at set up.

For questions regarding your Coupe Health Plan or updating payment options, please contact your Coupe Health Valet
1-833-749-1969
healthvalet@coupehealth.com

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