

COUPE

Financing Transition Details

Starting in 2026, Coupe will be offered without a financing option. Although financing will no longer be offered, you will still have access to many of Coupe's great features. If you are currently enrolled in a plan that incorporates the financing option, your plan will remain unchanged through the end of 2025.

What **stays the same:**

Same great experience

You will still have access to the member portal where you can view coverage information, find your member ID card, and manage preferences.

Find and price care tool

You will still be able to search for care and view cost and quality rankings before you visit the doctor.

Help and support

Your Health Valet team will still be available to help you find a provider and answer coverage questions.

What **changes:**

Pay providers directly

Your providers will bill you for those out-of-pocket costs and you'll pay them directly.

EOBs instead of monthly statements

After each time you receive care, you will receive Explanation of Benefits (EOBs) which summarizes the services provided and what you owe out-of-pocket.

No financial onboarding

You are no longer required to complete the financial onboarding process as part of enrollment.



Search for a high-quality provider using the member portal.



See what you'll pay before you go.



See your provider and get great care.



Pay your bills with no surprises.