

Your Pharmacy Benefits Guide

To simplify your healthcare experience, your pharmacy benefits, managed by Prime Therapeutics, are completely integrated into the member portal. Use this guide to help you navigate those benefits with ease.

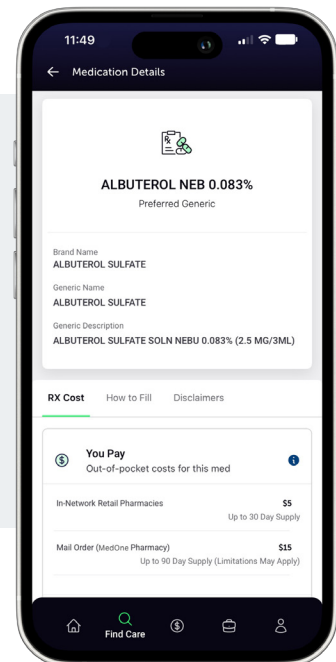


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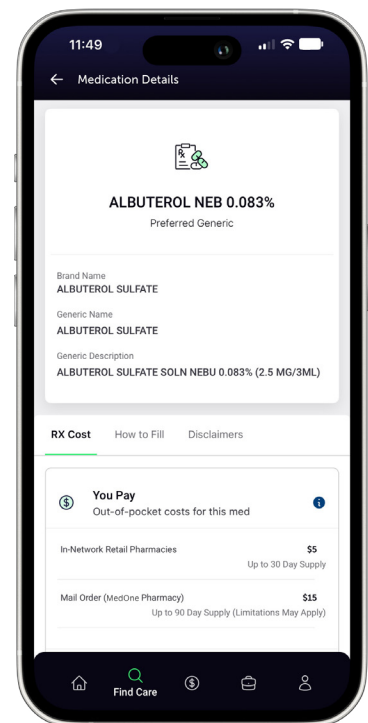
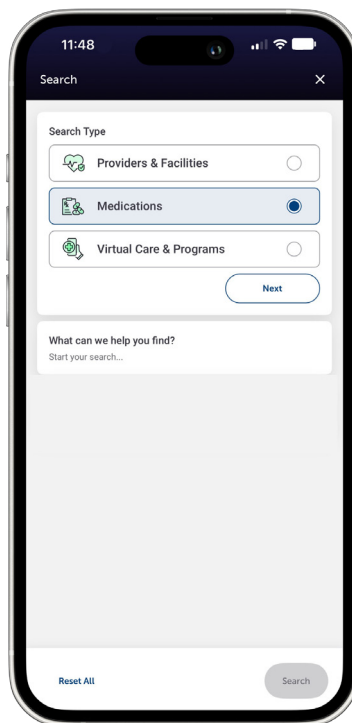
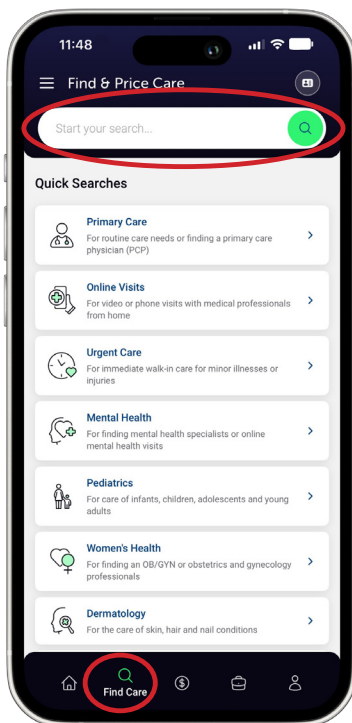
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How to find prescription costs:

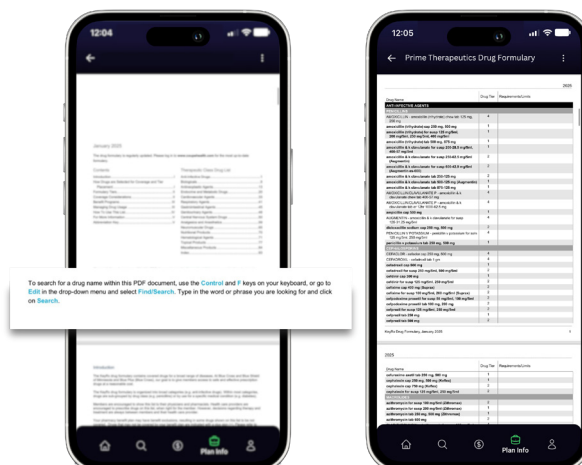
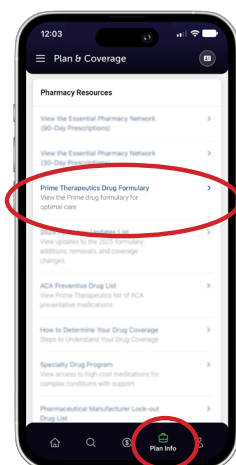
- 1 Log in to the member portal by going to member.coupehealth.com or by downloading the mobile app.
- 2 Go to the provider finder by clicking 'Find and Price Care' in the navigation bar. Then click on the magnifying glass in the search bar to view the drop-down menu.
- 3 Select 'Medications' in the drop-down menu and then search for your medication by name.
- 4 Click on a result to view medication details including prescription costs.



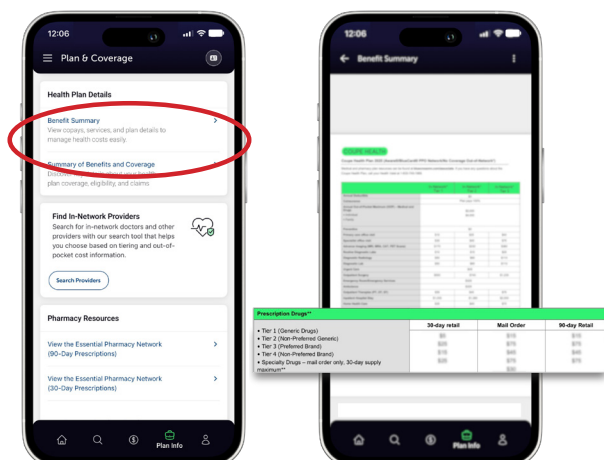
If your medication is listed as a "Non-Preferred Brand" or as "Full Price (Not Covered by Plan)," there may be a generic version that is covered. Check the medication details for the name of the generic drug and repeat the above steps using that name.

How to determine drug coverage:

- 1 Log in to the member portal by going to member.coupehealth.com or by downloading the mobile app.
- 2 Select 'Plan and Coverage' in the navigation bar.
- 3 Scroll down to the Pharmacy Resources section and select 'Prime Therapeutics Drug Formulary' to open your plan's drug list in a new tab.
- 4 Follow the instructions on the PDF to search for a drug name. If your drug is listed as an excluded medication (not covered by your plan), it will have a generic alternative that is covered by your plan.



- 5 Return to the Plan & Coverage page in your Coupe member portal and select 'Benefit Summary' under the Health Plan Details section. This will open a document in a new tab.
- 6 Scroll to the bottom of the document to view your plan's Pharmacy Benefits including prescription costs.



A drug that is on your formulary may not be covered due to exclusions on your Summary Plan Description. Additionally, some drugs may require prior authorization. Please contact your pharmacy to verify coverage.

How to sign up for mail order delivery:

Your pharmacy benefits manager, Prime Therapeutics, partners with Amazon Pharmacy to offer mail order delivery services. Follow the steps below to set up mail order delivery for your medications:

- 1 Log in to the member portal by going to member.coupehealth.com or by downloading the mobile app.
- 2 Go to the Find & Price Care tool, select 'Medications' in the drop-down menu, and type the name of your drug in the search bar.
- 3 Click on the drug to view the medication details. Scroll down and click 'Sign up for Mail Order'.
- 4 You will then be taken to the Amazon Pharmacy login page to register with Prime.
- 5 If you already have an Amazon account, you can sign in as you usually would. If you are not an Amazon user, create an account by following the instructions on your screen.
- 6 Once signed in, you'll be taken to the Pharmacy page. Click the 'Sign-Up' button and fill out the form with your information.
- 7 From here, you'll have the option to either enter your medical history manually or import it. If you choose to import your medical history, you will have the opportunity to review medication details, pricing, frequency, and more.
- 8 Once you have finished entering your medical information, a confirmation screen will appear confirming your sign-up is complete. Click 'continue' on the bottom of the screen to finish.

Still have questions?

Contact your Health Valet using the number on the back of your ID card.